

Application form

Reduction of Specified Conditions and optional Dental Illness Exclusion Periods

A six (6) month Exclusion Period applies for Specified Conditions, Dental Illness and/or any Illness or Injury that results from them. You may submit this Application Form to apply for the Exclusion Period to be reduced.

For us to consider whether a reduction of the Exclusion Period can be provided We will require this Application Form to be completed in full and Your Pet's medical history. You will be reasonably required to aid in the process of obtaining Your Pet's medical history, for example by providing details of any Vets Your Pet has seen in the past.

Once We have completed our review of Your application, We will confirm the outcome to You and if applicable provide You with an updated Certificate of Insurance which lists condition(s) We have agreed to reduce the Exclusion Period for and by how much.

What You need to do:

- Arrange a Vet to examine Your Pet (at Your expense) and have them complete Part Two of this form*.
- Note that depending on Your Pets temperament, some aspects of the exam may not be possible for Your Vet to complete.
- Usually, You would want to allow 20 – 30 minutes for Your Vet to complete Your Pets exam and associated paperwork.
- It is Important to provide Us Your fully completed application form within 14 days of the exam date to avoid needing to have it completed again.

* If you are a vet, then you cannot do the examination yourself. This also applies if the examining vet is a co-owner of the policy or a relative.



Need more information?

Any questions, just call us on **1300 356 642** or email **support@knose.com.au**

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In all aspects of arranging this product, Knose acts as an agent of Pacific or Allied World (as the case may be) and not as your agent.

Any advice provided is general advice only and has been prepared without taking into account individual objectives, financial situation or needs and you should consider the appropriateness of any such advice, the [Product Disclosure Statement \('PDS'\)](#) ([Allied World PDS](#)) and the [Target Market Determination \('TMD'\)](#) ([Allied World TMD](#)) available via www.knose.com.au or by calling 1300 356 642 before making a decision to acquire, or to continue to hold, the product.

PART ONE – Policyholder to complete

Your Details

Policy number:

Policyholder's name:

Contact number:

Pet's name:

Pet's breed:

YOUR PET'S VETS

Please list current and past Vets Your Pet has seen:

Vet Clinic Name

Suburb

YOUR REQUEST

I wish to apply for a reduction in Exclusion Period for the following Condition(s):

- | | |
|---|--|
| <input type="radio"/> Cruciate ligament damage | <input type="radio"/> Osteochondritis dissecans (OCD) |
| <input type="radio"/> Intervertebral disc disease | <input type="radio"/> Cherry eye |
| <input type="radio"/> Hip dysplasia | <input type="radio"/> Entropion |
| <input type="radio"/> Patella luxation | <input type="radio"/> Ectropion |
| <input type="radio"/> Elbow dysplasia | <input type="radio"/> Lumps
<small>(tumours, warts, cysts, growths, mucocoeles, haematomas and abscesses)</small> |
| <input type="radio"/> Brachycephalic Obstructive Airway Syndrome (BOAS) Please use the BOAS Waiver form. | <input type="radio"/> Dental Illness |

Specified Conditions

Has Your Pet shown any symptoms, clinical signs or received treatment relating to a Specified Condition selected above in the past?

Yes No

If Yes, please indicate the date/s and describe the treatment and/or symptoms noted. For example: "20/03/2021, surgery to stabilise patella luxation."

Dental Illness

Has your pet previously received any dental treatment related to any mouth, oral or dental condition (including "anaesthesia-free" dental procedures, descaling (cleaning) of teeth or extraction (removal) of teeth?)

Yes No

If Yes, provide details below:

Has your pet ever received any other medical treatment (including antibiotics, anti-inflammatories or pain relief) for any dental or oral condition (including feline "Cat flu", auto-immune conditions)?

Yes No

If Yes, provide details below:

Has your pet previously been recommended to have any dental procedures performed (including descaling of teeth, extraction of teeth or any other procedure related to the mouth or oral cavity?)

Yes No

If Yes, provide details below:

Has Your Pet previously displayed any symptoms of:

Halitosis (Smelly breath)

Yes No

Difficulty chewing

Yes No

Oral pain

Yes No

Loss of adult teeth

Yes No

YOUR DECLARATION

Your Duty to take reasonable care not to make a misrepresentation

You must take reasonable care not to make a misrepresentation to Us. This responsibility applies until We issue You with a Policy for the first time or agree to renew, extend, vary/change, or reinstate Your Policy.

You must answer Our questions honestly, accurately and to the best of Your knowledge.

A misrepresentation includes a statement that is false, partially false, or which does not fairly reflect the truth. It is not misrepresentation if You do not answer a question or if Your answer is obviously incomplete or irrelevant to the question asked.

The responsibility to take reasonable care not to make a misrepresentation applies to everyone who will be insured under the policy. If You are answering questions on behalf of anyone, We will treat Your answers or representations as theirs.

Whether or not You have taken reasonable care not to make a misrepresentation is to be determined having regard to all relevant circumstances, including the type of insurance, who it is intended to be sold to, whether You are represented by a broker, Your particular characteristics and circumstances We are aware of.

If You do not meet the above Duty, We may reject or not fully pay Your claim and/or cancel Your Policy. If the misrepresentation was deliberate or reckless, this is an act of fraud, and We may treat Your Policy as if it never existed.

If Our information or questions are unclear, You can contact Us on 1300 356 642 or visit www.knose.com.au. You understand that Knose will assess the information provided and based on that information will decide whether the Exclusion Period can be reduced, and further that Knose is under no obligation to approve Your application.

In addition to the above declaration You authorise any Vet services provider who is listed in this Application Form to provide to Knose any details We may require to assess Your application.

I understand this form must be provided to Knose within 14 days of the vet examination to remain valid.

Policy holder's signature

Date

Remember to return Part One and Two of this form. Knose will request the full Vet treatment history from Your Vet(s) if You do not have it.

PART TWO – Vet to complete

VET EXAMINATION – EYES

Is there any history of, or evidence to suggest this animal has previously had surgery on the eyes?

Yes No

Conduct a clinical examination without sedation or anaesthetic of the eyes. Is there any evidence or history of:

“Cherry Eye” (Prolapse of the third eyelid gland)?

Yes No

Ectropion?

Yes No

Entropion“?

Yes No

Excessive tear production (tear staining / epiphora / weepy eyes)?

Yes No

Ocular issues (such as conjunctivitis, dystichae or corneal ulcers)?

Yes No

If yes to any of the above, please provide further details:

VET EXAMINATION – LUMPS

Has this pet had any history of tumours, warts, cysts, growths mucocoeles, haematomas and abscesses, or procedures to remove these? (e.g. previous surgery to remove a wart)

Yes No

If yes to any of the above, please provide further details...

Conduct a complete physical examination and palpation of the pet (with or without sedation / anaesthesia). Is there any evidence of abnormal tumors, warts, cysts, growths mucocoeles, haematomas and / or abscesses in any of the following body parts / systems:

Oral cavity

Yes No

Integumentary system (skin) – including warts:

Yes No

Ears (please confirm otoscopically):

Yes No

Eyes (e.g. meibomian gland cysts):

Yes No

Nose

Yes No

Thorax / abdomen

Yes No

Feet / interdigital region:

Yes No

Legs

Yes No

Rectum (eg perianal abscess)

Yes No

Other (including suspected or confirmed lipomas):

Yes No

If yes to any of the above, please provide further details...

VET EXAMINATION – ORTHOPAEDICS

Has the pet been attending your clinic for more than 6 months? Yes No

Are you aware of any history of limping, reluctance to exercise or difficulty rising? Yes No

If Yes, indicate where the pain was:

Conduct a clinical observation of the pet working, trotting and rising from a seated position.

Is any lameness, difficulty rising, or ataxia noted? Yes No

If Yes, indicate:

CRUCIATE LIGAMENTS AND PATELLA LUXATION

Conduct a clinical examination without sedation or anaesthetic; is there joint laxity in the knee joint as detected by:

	Right		Left							
Cranial drawer test	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Yes	<input type="radio"/> No						
Tibial compression test	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Yes	<input type="radio"/> No						
Patella luxation (circle grade) If no luxation / laxity please circle '0'	0	1	2	3	4	0	1	2	3	4

Is there pain on palpation of the hind legs induction hip and lower spine? Yes No

If yes, indicate the areas where pain was elicited?

INTERVERTERAL DISC DISEASE

Conduct a neurological examination; are there reflex deficits as detected by:

Withdrawal reflex Yes No Righting reflex Yes No

If yes, expand further:

Is there pain or palpitation of the neck or spine? Yes No

If yes, indicate the areas where pain was elicited:

HIP DISPLASIA

Is there any evidence or history of a “Hip sway” or “bunny hopping” when the pet is walked? Yes No

Conduct a physical examination of the hips without sedation or anaesthetic.

Was any crepitus noted during hip maneuvering? Yes No

Is there discomfort, or reduced range of motion as detected by:

Abduction of the hips from the body: Yes No

Extension of the hips: Yes No

Flexion of the hips: Yes No

If yes to any of the above please provide further information (which leg, further description of findings)

ELBOW DISPLASIA

Is there any history, or evidence of:

Stiffness rising?

Yes No

lameness in either forelimb (favouring the leg, head bob)?

Yes No

Conduct a physical examination of the elbows without sedation or anaesthetic; is there discomfort, or reduced range of motion as detected by:

Extension of the elbow joints?

Yes No

Flexion of the elbow joints? (Carpus should be almost able to touch the shoulder during flexion)

Yes No

Is there any crepitus associated with flexion/extension of the elbows?

Yes No

Is there any muscle atrophy associated with either forelimb?

Yes No

If yes to any of the above, please provide further details (which leg, details of examination etc)

OSTEOCHONDRITIS DISSECANS

Examine the pet standing:

Palpate the shoulder - Is there any muscle atrophy palpable or visible around the spine of the scapula?

Yes No

Palpate the shoulder through a complete range of motion. Is there any pain noted (particularly on hyperextension or hyperflexion of the shoulder)?

Yes No

If yes to any of the above, please provide further details:

GENERAL OBSERVATIONS

Please note any salient information or findings which may constitute evidence of orthopaedic injury/disease: (For example, in your opinion is there a probability of cruciate ligament problems occurring in the future?)

VET EXAMINATION – DENTAL ILLNESS

Has this pet previously been recommended to have any dental procedures (including descaling or extractions)?

Yes No

If yes, provide details...

Are you aware of this pet receiving any dental treatments (including descaling or extractions), previously?

Yes No

If yes, provide details...

Has this pet been diagnosed with, or suspected of having any conditions (e.g. autoimmune conditions, feline odontoclastic resorptive lesions, any form of cat flu) that may impact long-term oral health?

Yes No

If yes, provide details...

Conduct a clinical examination of the mouth / oral cavity.

It is **not** possible to perform a thorough examination of the animal (due to temperament or physical restrictions):

Unable to examine

Is there any evidence of:

Gingivitis:

Yes No

Tartar/Plaque/Calculus:

Yes No

Fractured teeth:

Yes No

Oral ulceration:

Yes No

Missing teeth:

Yes No

Stomatitis:

Yes No

Other oral or dental conditions (including visible resorptive lesions, tooth discolouration, halitosis, epulis etc):

Yes No

PART TWO – Vet to complete

Please provide a grade of this animal's dental condition (0-4)

GRADE 0	No signs of dental disease or gingivitis.	<input type="radio"/>
GRADE 1	Marginal gingivitis Mild plaque and calculus Reversible with scale/polish	<input type="radio"/>
GRADE 2	Gingival recession Plaque and calculus extend to root Furcation exposure Mild bone loss greater than 25% Possible furcation exposure	<input type="radio"/>
GRADE 3	Ulcerated gingiva Plaque and calculus further down Furcation exposure 25-50% bone loss Possible furcation exposure	<input type="radio"/>
GRADE 4	Significant loss of gingiva >50% bone loss, tooth mobility	<input type="radio"/>

EXAMINING VET DECLARATION

Date of examination:

/ /

Attending veterinarian:

Vet Practice:

Vet registration:

State Registered:

I certify that I've taken reasonable care not to make a misrepresentation and the answers and statements made in this form and any supporting documentation has been answered honestly, accurately and to the best of my knowledge.

A misrepresentation includes a statement that is false, partially false, or which does not fairly reflect the truth. It is not misrepresentation if You do not answer a question or if Your answer is obviously incomplete or irrelevant to the question asked.

Veterinarian's signature: